

Citrix Gateway Login

Here are the steps to log into the Lima Memorial gateway from home

- 1) Open Internet Explorer



2) Go to website www.limamemorial.org

The screenshot shows a web browser window with the address bar containing <http://www.limamemorial.org>. The browser tabs include "Intranet | Lima Memorial Health..." and "Lima Memorial Health Syst...". The website header features the Lima Memorial Health System logo, which includes a green cross icon and the text "Lima Memorial HEALTH SYSTEM" and "Affiliate of ProMedica". Navigation links for "Lima Memorial eHealth", "Careers", and "Ways to Give" are present, along with a "SITE SEARCH" box. A green navigation bar contains links for "About LMHS", "Patient Resources", "Medical Services", and "Community Relations". The main banner features a smiling woman and the text "Take care of YOURSELF" with a button that says "LEARN MORE ABOUT WOMEN'S HEALTH SERVICES". Below the banner are three service tiles: "Find a Doctor" (with a doctor's photo), "Find a Location" (with pushpins), and "Pay Your Bill" (with a woman's photo).

3) Scroll to bottom of page and click on associate Links

The screenshot shows the footer of the Lima Memorial Health System website. On the left is the logo for Lima Memorial Health System, an affiliate of ProMedica. Next to it is a 'Current ER Wait Time' widget showing 22 minutes. On the right is a 'Quick Links' menu with the following items: Contact Us, Associate Links (circled in red), Compliance, Disclaimer, ProMedica, Community Health Needs Assessment, Physician Portal, Careers, Cardinal Health Partners, and Sitemap. A red arrow points from the top right towards the 'Associate Links' link. At the bottom, there are social media icons for Facebook, Twitter, YouTube, Instagram, and a Wi-Fi symbol, along with copyright and privacy policy information.

4) Click on Associate Portal

The screenshot shows a web browser window with the URL <http://www.limamemorial.org/associate-links/>. The page is titled "Affiliate of ProMedica" and features a green navigation bar with the following menu items: "About LMHS -", "Patient Resources -", "Medical Services -", and "Community Relations -". Below the navigation bar is a large image of a healthcare professional in a hospital hallway. A green header labeled "Associate Links" is positioned over the bottom right of the image. The main content area displays the breadcrumb "Website > Associate Links" and a sub-header "Associate Links". A list of links is provided, with "Associate Portal" circled in red. A red arrow points from the "Associate Links" header to the circled link. The other links in the list are: "Associate Email", "Instructions for Gateway", "Staff Scheduling", "Associate Benefits 2017", "myNetLearning", "View Your Paycheck", "How to View Your Paycheck from Home", and "Lima Memorial Physicians Provider List".

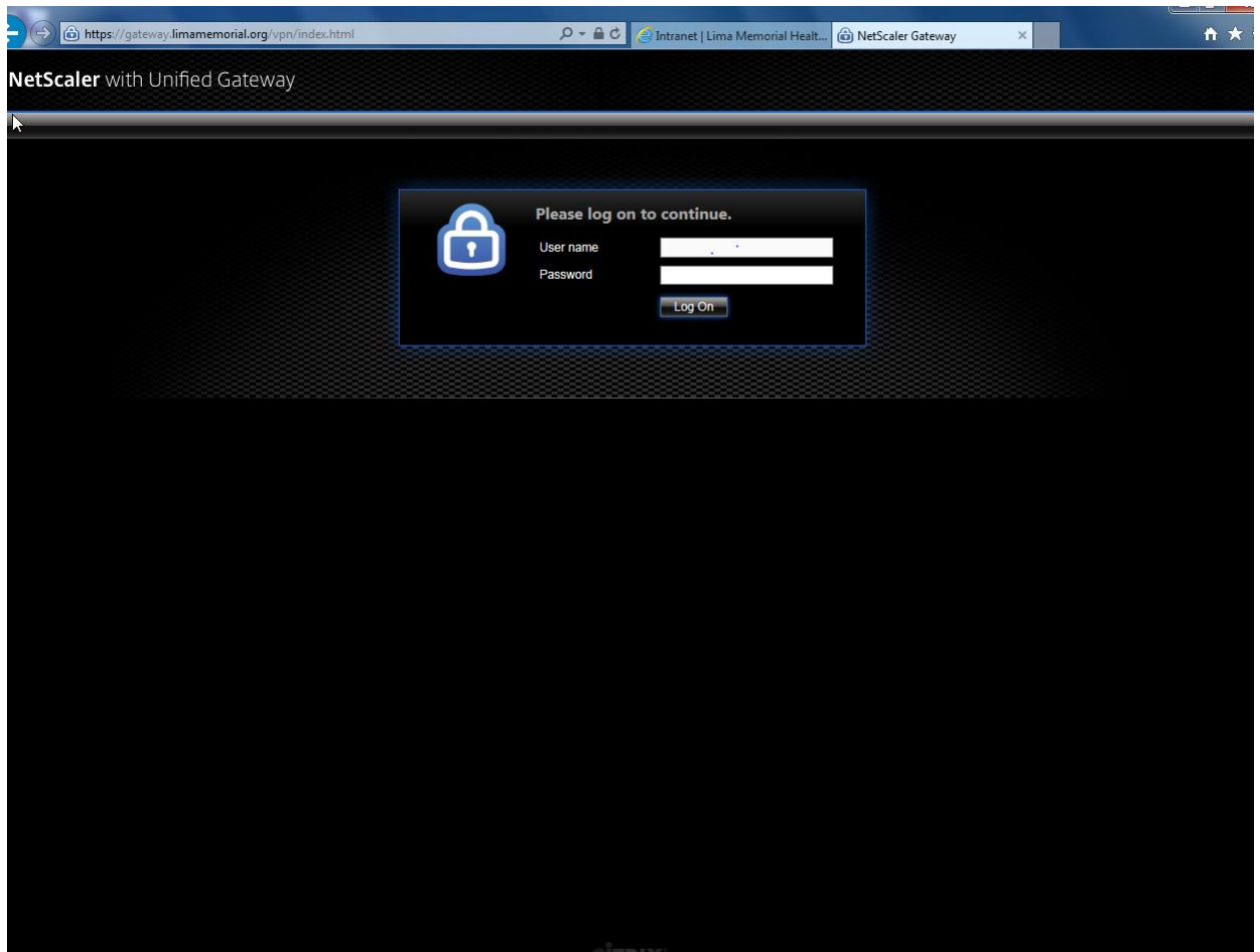
Website > Associate Links

Associate Links

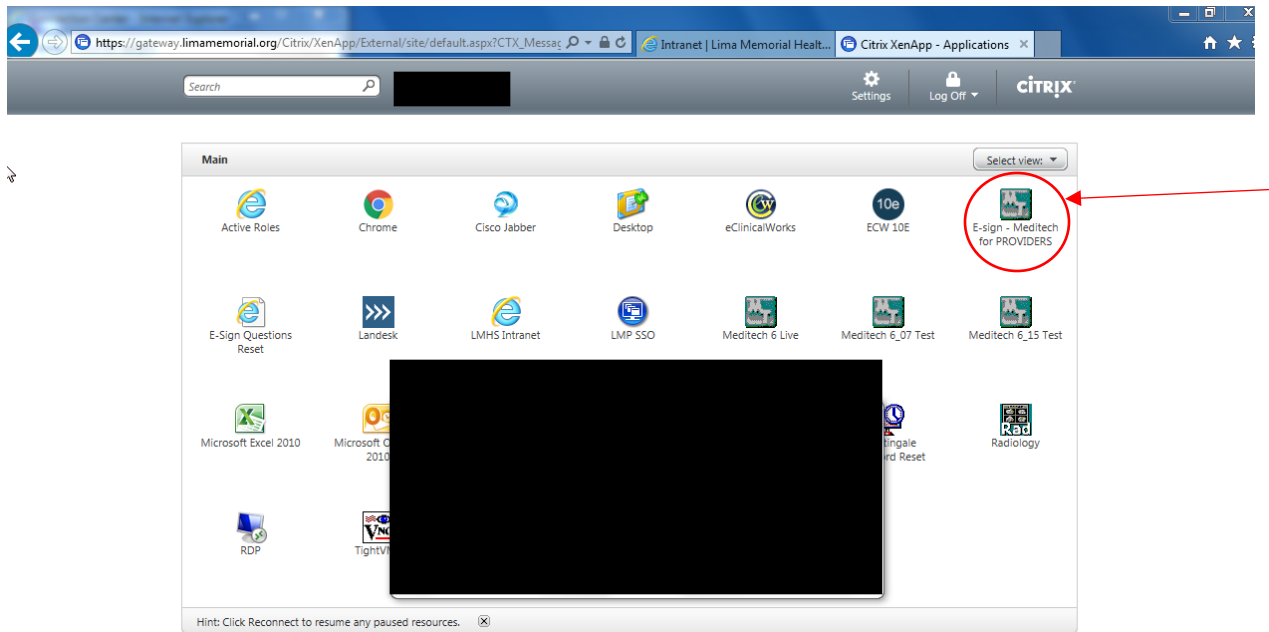
Associate Links

- [Associate Email](#)
- [Associate Portal](#)
- [Instructions for Gateway](#)
- [Staff Scheduling](#)
- [Associate Benefits 2017](#)
- [myNetLearning](#)
- [View Your Paycheck](#)
- [How to View Your Paycheck from Home](#)
- [Lima Memorial Physicians Provider List](#)

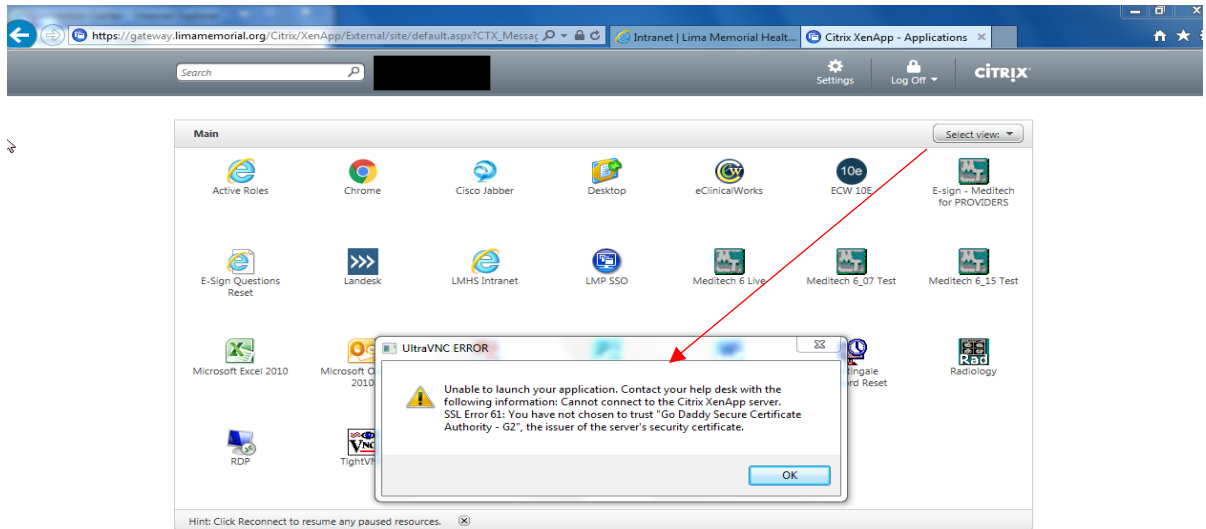
5) **Log in with your Meditech Username and password on this screen**



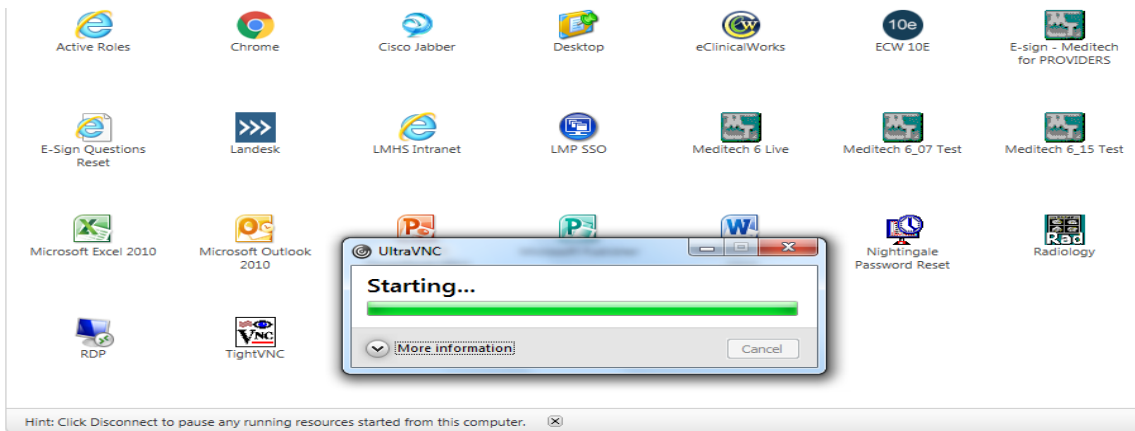
6) Click on Icon you would like to open



7) **If the icon does not open and you get an error like this then go to step 9 to install the citrix receiver.**

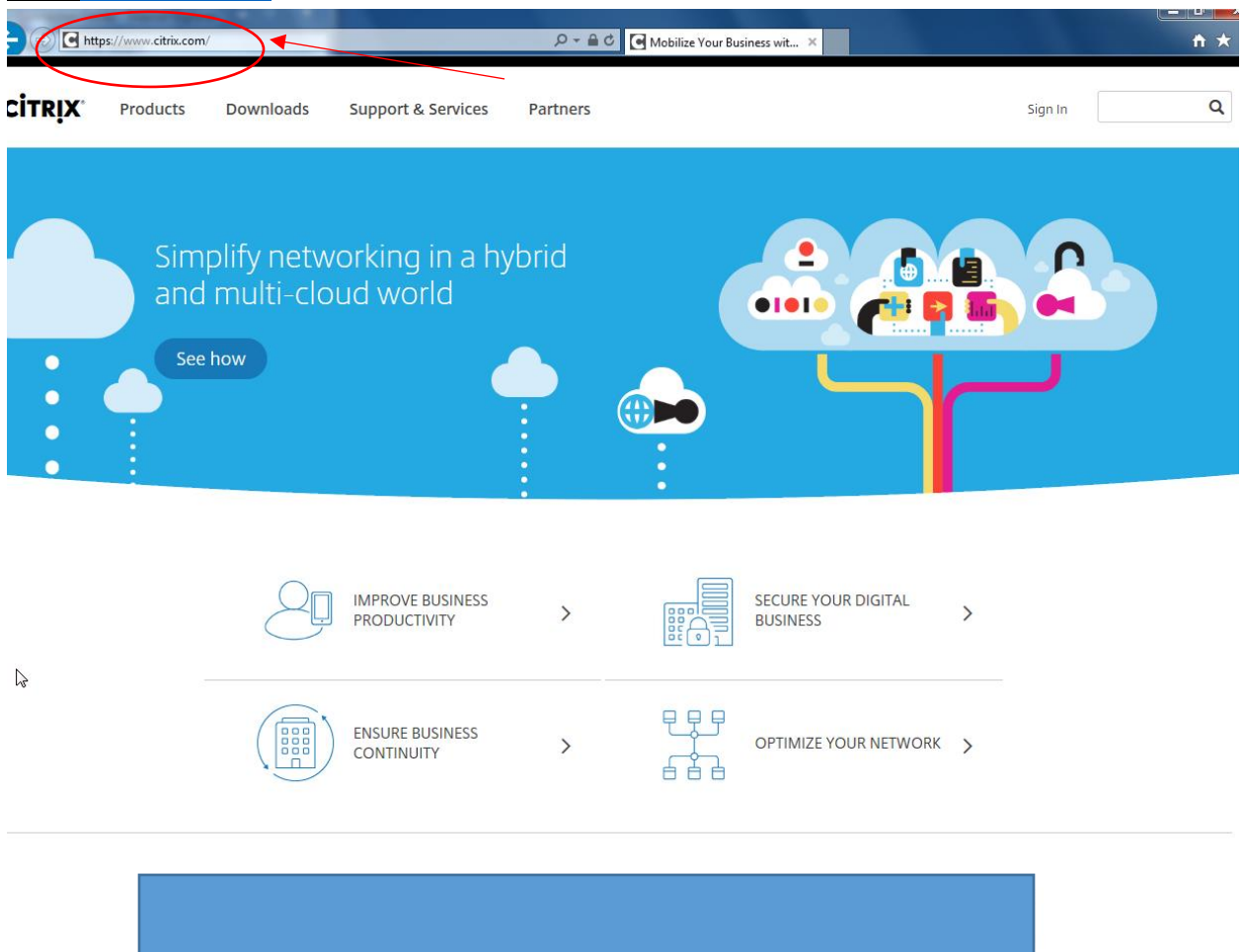


8) **If you receive a screen like this and your application will open**




Installing the Citrix Receiver

9) Go to www.citrix.com



10) Click on Downloads Option



The screenshot shows the Citrix website homepage. The browser address bar displays <https://www.citrix.com/>. The navigation menu includes **CITRIX**, [Products](#), [Downloads](#) (circled in red), [Support & Services](#), and [Partners](#). A [Sign In](#) link and a search box are also present.

The main banner features the text "Simplify networking in a hybrid and multi-cloud world" with a [See how](#) button. Below the banner is a grid of four service categories, each with an icon and a right-pointing arrow:

- IMPROVE BUSINESS PRODUCTIVITY** (Icon: person and smartphone)
- SECURE YOUR DIGITAL BUSINESS** (Icon: server rack and padlock)
- ENSURE BUSINESS CONTINUITY** (Icon: server rack with circular arrows)
- OPTIMIZE YOUR NETWORK** (Icon: network diagram)

A solid blue horizontal bar is located at the bottom of the page.

11) Click on citrix receiver

The screenshot shows a web browser window with the URL <https://www.citrix.com/downloads/>. The page features a navigation bar with links for Products, Downloads, Support & Services, and Partners, along with a Sign In button and a search field. Below the navigation is a large banner image with the word "Downloads" overlaid. Underneath the banner are two search filters: "Select a product..." and "Search Downloads".

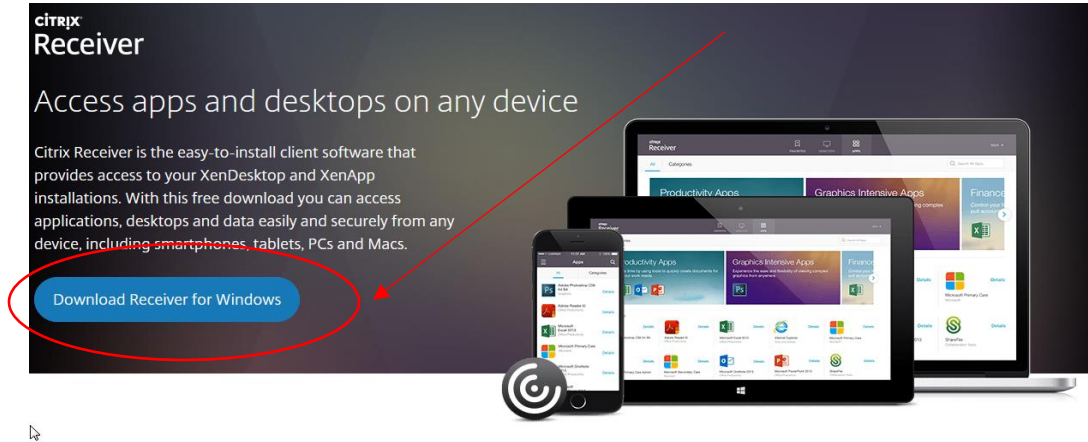
Below the banner, there is a promotional section for a conference: "May 8 -10 | Anaheim, CA" followed by the headline "Big agenda. Small rates." and the subtext "Register for Synergy 2018 and save." with a "Register now" link.

The main content area is titled "Featured Downloads" and contains a grid of product links. The "Citrix Receiver" link is circled in red, and a red arrow points from it to the "Register now" link above. Other products listed include NetScaler ADC, XenApp, and ShareFile.

Product Name	Description
Citrix Receiver	End-user client software Access your corporate apps and desktops on any device
NetScaler ADC	90 day free trial Optimize, secure and control enterprise and cloud services
XenApp	
ShareFile	

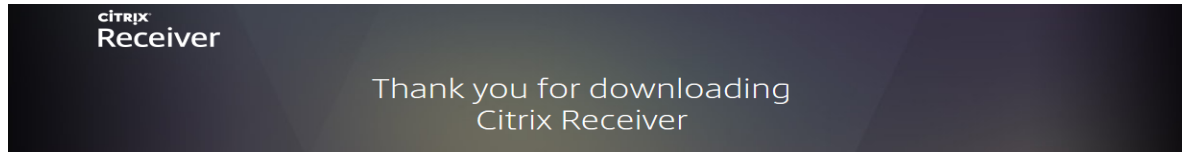
12) Click on download receiver

- a. You will get the following message at the bottom of your screen just click run and it will download



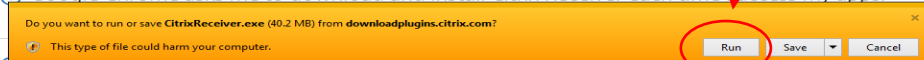
About Installing Citrix Receiver

- Where can I download Citrix Receiver on other platforms and devices?
- How do I install Receiver?
- How do I get help installing or using Receiver?

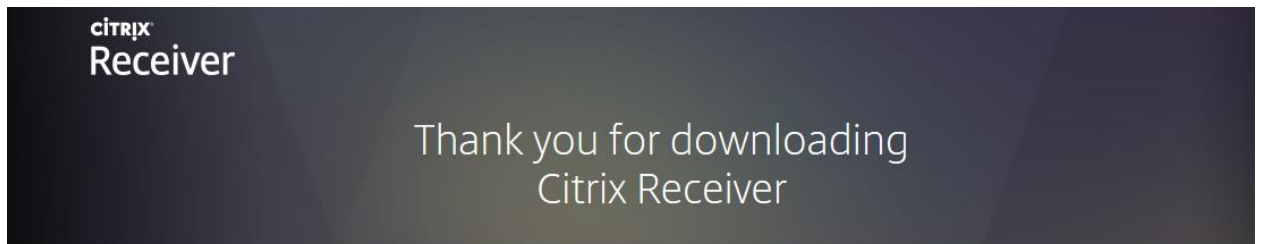


About Installing Citrix Receiver

- Where can I download Citrix Receiver on other platforms and devices?
- How do I install Receiver?
- How do I get help installing or using Receiver?
- I'm looking for the ICA Client. Is that the same as Receiver?
- I have a version of Receiver already installed. Do I need to uninstall previous versions?
- How do I get started after Receiver is installed?
- Where can I find previous versions of Receiver?
- Google Chrome asks me to download and install Citrix Receiver each time I access my apps.



13) **Click start option when this window pops up**

A screenshot of a Windows-style window titled "Citrix Receiver". The window contains a "Welcome to Citrix Receiver" message. On the left is a dark vertical bar with the Citrix Receiver logo. The main text area says: "Citrix Receiver installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use your browser." Below this is a list of permissions: "- Allow applications access to your webcam and microphone.", "- Allow applications to use your location.", "- Allow access to local applications authorized by your company.", "- Save your credential to log on automatically." At the bottom, it says "Click Start to set up and install Citrix Receiver on your computer." There are two buttons at the bottom: "Start" and "Cancel". The "Start" button is circled in red, and a red arrow points to it from the right side of the image.

Where can I download Citrix Receiver?

How do I install Receiver?

How do I get help installing Receiver?

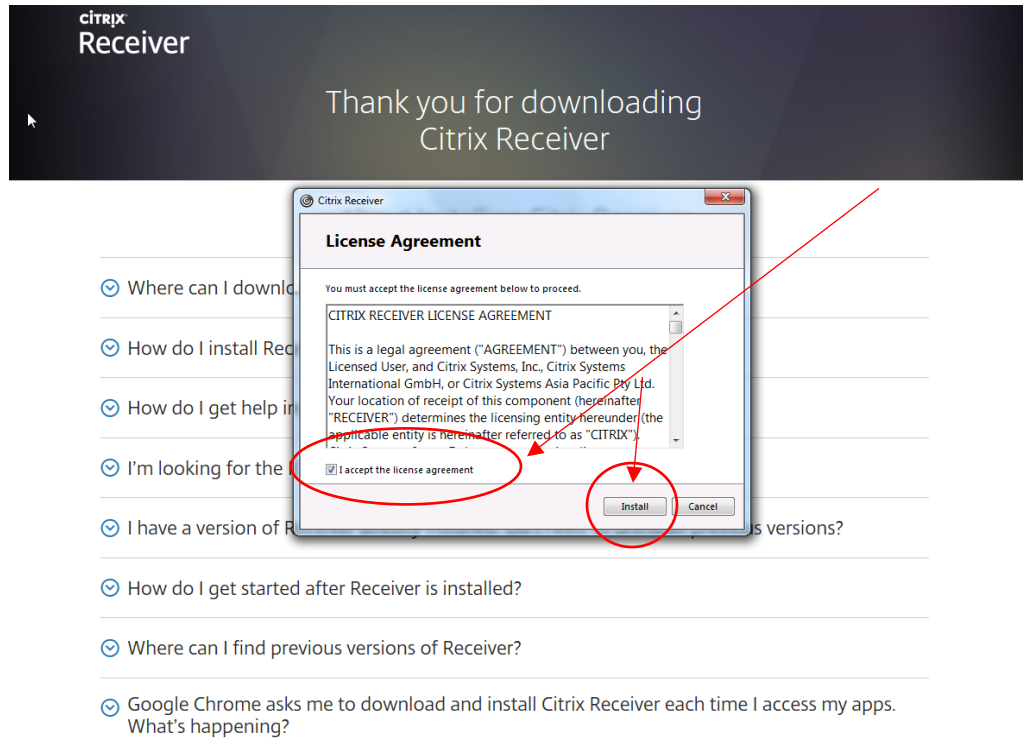
I'm looking for the latest version of Receiver.

I have a version of Receiver installed. How do I update to the latest version?

How do I get started after Receiver is installed?

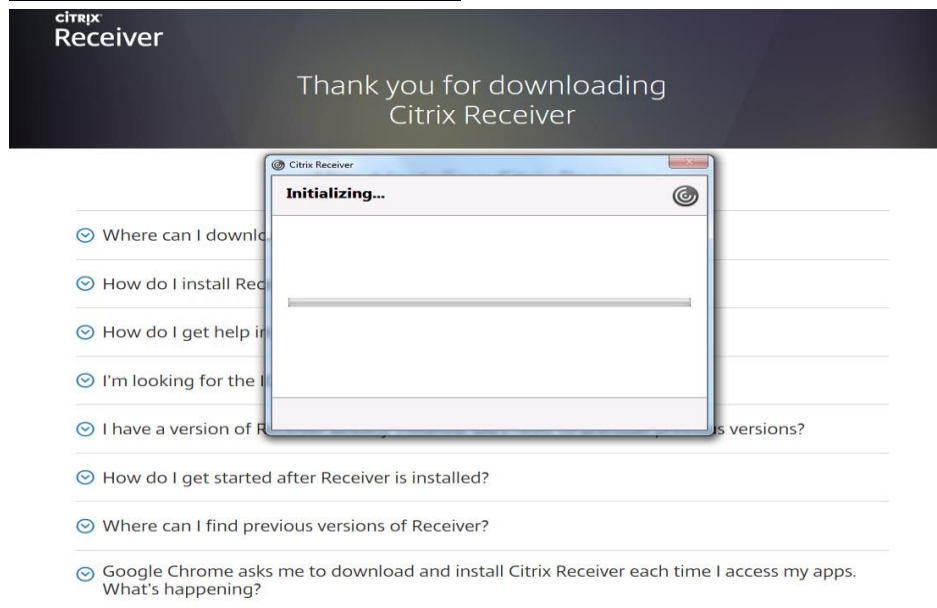
Where can I find previous versions of Receiver?

14) Click the box next to “I accept the license agreement” and click install

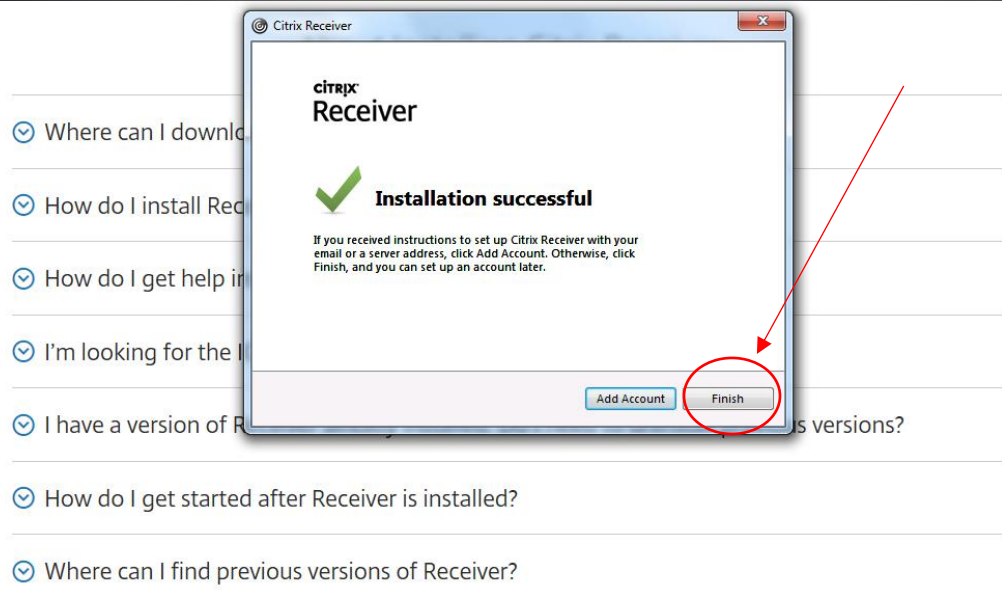
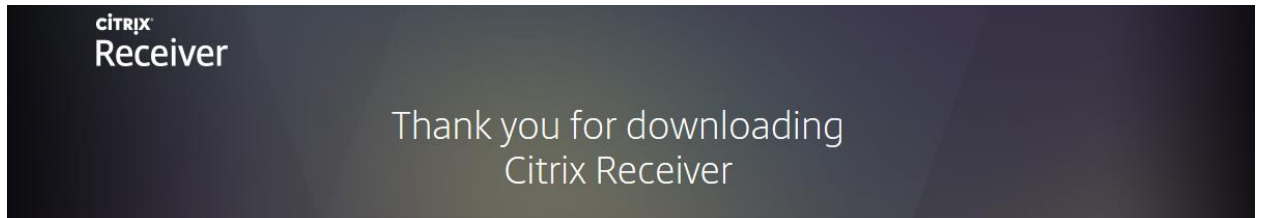


15) You will get this windows next and this is installing the receiver

- **This will take a few minutes to install**



16) **Once installed you will receive this screen and you have successfully installed the Citrix Receiver and click finish**



17) **Repeat Steps 1 thru 6**

18) You will receive a screen like this and your application will open

